PRODUCT REPORT

Plastic Tableware, Kitchenware and Household Articles

HS Code 3924 | Export market guide: Pakistan to Canada | October 2026

Key facts at a glance

Indicator	Value	Source
Canada's imports of plastic household articles (HS 392410 + 392490), 2025	USD 745.7 million (−7.1% vs 2024)	Trade Data Online
Canada's imports from Pakistan, 2025	USD 438,999 (0.06% share; −22.7% vs 2024); 28th supplier in each code	Trade Data Online
Pakistan's recent trend in Canada	January–August 2026: USD 417,463, +47.9% on the same months of 2025, while total imports fell 9.0%	Trade Data Online
Largest suppliers to Canada	China 54.9% and the United States 26.8% of imports (2025)	Trade Data Online
Pakistan's world exports, FY2025-26	USD 14.3 million to 52 destinations; Canada is the 4th-largest destination	TIPP
Canadian import duty	MFN 6.5%. Pakistan pays 3% under the General Preferential Tariff (GPT); duty-free for CUSMA, CPTPP, CETA, UK and least developed countries	CBSA Customs Tariff 2026
Key product rules	Food-contact safety (Food and Drug Regulations B.23.001); BPA ban on polycarbonate baby bottles; phthalate limits in soft vinyl child care articles; bilingual labels	Health Canada; Competition Bureau
Origin marking	Kitchenware of plastic and brushes must be marked with the country of origin (e.g. "Made in Pakistan")	Marking regulations SOR/94-16, Schedule I
Quebec labelling (Bill 96)	All product text in French; descriptive words in trademarks must also be in French since 1 June 2025. Quebec is the 3rd-largest market (11.2% of imports)	Charter of the French Language / OQLF
Major Canadian importers (2024)	206 importers (392410) and 244 importers (392490) account for 80% of imports. The CID does not publish an importer list for these goods from Pakistan	Canadian Importers Database

Trade values from Trade Data Online and TIPP are in US dollars. Canadian Importers Database data and retail prices are in Canadian dollars. Pakistan's data follows its fiscal year (July–June); Canada's data follows the calendar year. Canada reports HS 3924 under two six-digit codes, 392410 and 392490; this report adds them together unless stated otherwise.

1. Introduction

HS 3924 covers "tableware, kitchenware, other household articles and hygienic or toilet articles, of plastics". It has two subheadings: **3924.10** tableware and kitchenware (plates, bowls, cups and tumblers, trays, kitchen utensils, food storage containers, plastic cookware, and disposable tableware), and **3924.90** other household and toilet articles (bathroom accessories such as soap dishes and toothbrush holders, buckets and pails, picnic coolers, flower pots, shower curtains, plastic tablecloths, clothes hangers, picture frames, and child and pet

gates). In Canada's 2026 Customs Tariff these are tariff items 3924.10.00 and 3924.90.00, with statistical suffixes for each product group. Pakistan reports exports under two national lines, 3924.1000 and 3924.9000.

Products outside this heading, which exporters should classify separately:

- Plastic boxes, bottles, bags and other articles for the conveyance or packing of goods (HS 3923), and baths, washbasins, toilet seats and other sanitary ware of plastics (HS 3922).
- Toys (Chapter 95), brushes and brooms (HS 9603), combs (HS 9615) and vacuum flasks (HS 9617), even if made of plastic.

Classification of a specific product should be confirmed with the Canadian importer or a customs broker, or by an advance ruling from CBSA.

In Canada, plastic household articles are sold by discount and dollar stores (Dollarama), general merchandise and hardware chains (Canadian Tire, Walmart, Home Hardware), housewares specialists (Kitchen Stuff Plus), home décor and bath brands (Umbra, Splash Home, Robely), housewares distributors that supply these retailers (MDC Housewares, Accent-Fairchild, Browne), and foodservice suppliers (Omcan). Online marketplaces also import directly.

TDAP's directory of Pakistani exporters of plastics and articles thereof (HS 39) lists about 737 companies, mostly in Karachi, Sialkot, Faisalabad and Lahore. TIPP shows Pakistan exported USD 14.3 million of HS 3924 goods in FY2025-26, mostly under 3924.9000.

References

[1] CBSA, Customs Tariff 2026, Chapter 39, heading 39.24 (tariff items 3924.10.00 and 3924.90.00 and statistical suffixes): https://www.cbsa-asfc.gc.ca/trade-commerce/tariff-tarif/2026/html/00/ch39-eng.html

[2] TDAP, Exporters of Pakistan sector: Plastics and articles thereof (HS 39): https://tdap.gov.pk/wp-content/uploads/2022/02/Chapter-39-Plastics-and-articles-thereof.pdf

[3] Canadian Importers Database, HS 392410, major Canadian importers (2024): https://ised-isde.canada.ca/app/ixb/cid-bdic/productReport.html?hsCode=392410&lang=eng

[4] Canadian Importers Database, HS 392490, major Canadian importers (2024): https://ised-isde.canada.ca/app/ixb/cid-bdic/productReport.html?hsCode=392490&lang=eng

2. Pakistan's Exports (Production)

The Trade Information Portal of Pakistan (TIPP) reports exports of HS 3924 under two national tariff lines: 3924.1000 "tableware and kitchenware" and 3924.9000 "other". The table shows Pakistan's total exports to the world by fiscal year (July–June). For trade with Canada, this report uses Canada's import figures (Section 3), which record USD 438,999 of these goods from Pakistan in 2025.

Pakistan's exports of HS 3924 to the world (PCT 3924.1000 + 3924.9000)

Fiscal year	Value (USD)	Quantity (units)	Unit value (USD/unit)	Destinations
FY2021-22	27,472,595	61,234,238	0.45	57
FY2022-23	26,783,450	61,441,755	0.44	58
FY2023-24	20,615,310	67,979,646	0.30	58
FY2024-25	20,517,246	45,810,722	0.45	53
FY2025-26	14,280,913	23,858,771	0.60	52
FY2026-27 (Jul–Sep)	3,801,407	1,960,165	1.94	30

Quantities are in units ("u") as recorded by TIPP; two small shipments recorded in kg (Oman FY2022-23, Afghanistan FY2025-26) are included in the values but not the quantities. FY2026-27 covers July–September 2026 only. "Destinations" counts destination names in TIPP. Because the units range from single cups to large tubs, the average unit value mainly reflects the product mix.

Split by national tariff line, FY2025-26

PCT code	Value (USD)	Quantity (units)	Unit value (USD/unit)	Destinations
3924.1000 Tableware and kitchenware	2,064,597	900,620	2.29	29
3924.9000 Other	12,216,316	22,958,151	0.53	45
Total HS 3924	14,280,913	23,858,771	0.60	52

In FY2025-26 the largest markets for HS 3924 as a whole were the United States (USD 6.27 million), Afghanistan (2.02), the United Kingdom (1.07), Canada (0.61) and Jordan (0.59). For 3924.1000 the largest markets were Jordan, Somalia, Oman, the United States and the United Arab Emirates. TIPP records exports to Canada of USD 611,839 in FY2025-26 (4th market, 4.3%); this differs from Canada's own import figures, which are used in Sections 3 and 4.

Insight: Pakistan's exports of plastic household articles fell from USD 27.5 million in FY2021-22 to USD 14.3 million in FY2025-26. Most of the trade is "other" household articles (3924.9000) sold to the United States, Afghanistan and the United Kingdom; tableware and kitchenware is a smaller line of about USD 2 million a year, sold mainly to the Middle East and Africa. Canada has been one of Pakistan's top six markets for these goods every year since FY2021-22.

References

[1] Trade Information Portal of Pakistan (TIPP), Export Trade Data dashboard, PCT 3924.1000 and 3924.9000, filtered by fiscal year (FY2021-22 to FY2026-27), all countries, values in USD and quantities; data accessed 7 October 2026: https://tipp.gov.pk/index.php?r=site/display&id=305

3. Canada's Imports (Consumption)

Canada's imports of plastic household articles (HS 392410 + 392490), USD million

From	2020	2022	2023	2024	2025	Change 2024–25
Total imports	**701.1**	**968.6**	**796.7**	**802.8**	**745.7**	**−7.1%**
China	355.9	474.7	396.2	409.2	409.7	+0.1%
United States	229.8	326.1	255.4	256.1	199.8	−22.0%
Mexico	14.8	18.8	20.5	28.5	25.3	−11.4%
Vietnam	7.5	11.3	7.1	15.1	15.5	+2.5%
Taiwan	18.6	20.7	17.4	14.5	13.2	−9.0%
Germany	9.2	10.8	10.8	7.6	10.5	+38.8%
Italy	6.2	9.7	8.7	6.5	9.7	+50.1%
Thailand	2.8	5.0	7.3	8.5	8.0	−6.3%
Pakistan	0.08	1.07	1.35	0.57	0.44	−22.7%

Suppliers are listed in order of their 2025 imports. 2025 values are the sum of the 12 monthly values in Trade Data Online, because the annual 2025 column had not yet been filled in when the data was accessed. Year to date: total imports in January–August 2026 were USD 474.1 million, −9.0% on January–August 2025 (USD 521.1 million).

Canada's imports from Pakistan by code, USD

Code	2016	2020	2022	2023	2024	2025
Tableware and kitchenware (392410)	118,951	28,251	543,176	591,076	211,766	108,141
Other household and toilet articles (392490)	30,102	49,795	523,684	756,228	356,081	330,858
Pakistan, total HS 3924	149,053	78,046	1,066,860	1,347,304	567,847	438,999

Pakistan ranked 26th (392410) and 27th (392490) among supplying countries in 2024, and 28th in each code in 2025. In January–August 2026 imports from Pakistan were USD 417,463, +47.9% on January–August 2025 (USD 282,290), a 0.09% share.

Insight: Canada imports about USD 750–800 million a year of plastic household articles, so this is a large market. Pakistan's sales are very small (0.06% share in 2025), but they rose from under USD 0.15 million a year before 2021 to USD 1.35 million in 2023. After falling in 2024 and 2025, they rose +47.9% in January–August 2026 while the total market shrank, mainly through "other" household articles (392490).

Where demand is: imports by province (both codes), USD

Province	2022	2023	2024	Share 2024
Ontario	560,920,186	476,263,510	478,417,597	59.6%
British Columbia	193,781,911	160,296,296	164,135,250	20.4%
Quebec	143,628,884	93,680,319	90,230,698	11.2%
Alberta	31,491,894	26,237,626	27,489,432	3.4%
Manitoba	26,248,326	25,325,730	21,948,965	2.7%
Saskatchewan	7,954,645	11,588,624	16,927,778	2.1%
New Brunswick	2,579,123	2,187,239	2,175,674	0.3%

Ontario clears 59.6% of imports, British Columbia 20.4% and Quebec 11.2%. Ontario is home to the head offices and distribution centres of most national retailers and housewares distributors, and British Columbia is the main entry point for goods shipped across the Pacific. Provincial figures show the province of clearance, not necessarily where the product is sold.

References

[1] Trade Data Online (ISED / Statistics Canada), Canadian imports, HS 392410, all countries (detailed), complete years, USD; accessed 7 October 2026: https://ised-isde.canada.ca/app/ixb/tdo/runRpt.html?grouped=GROUPED&searchType=KS_CS&areaCodes=&naArea=9999&countryList=DET&toFromCountry=CDN&reportType=TI&timePeriod=10%7CComplete+Years&currency=US&productType=HS6&hSelectedCodes=%7C392410&lang=eng

[2] Trade Data Online, Canadian imports, HS 392490, all countries (detailed), complete years, USD; accessed 7 October 2026: https://ised-isde.canada.ca/app/ixb/tdo/runRpt.html?grouped=GROUPED&searchType=KS_CS&areaCodes=&naArea=9999&countryList=DET&toFromCountry=CDN&reportType=TI&timePeriod=10%7CComplete+Years&currency=US&productType=HS6&hSelectedCodes=%7C392490&lang=eng

[3] Trade Data Online, HS 392410, monthly trends September 2024 – August 2026 (used to total calendar 2025 and January–August 2026): https://ised-isde.canada.ca/app/ixb/tdo/runRpt.html?grouped=GROUPED&searchType=KS_CS&areaCodes=&naArea=9999&countryList=DET&toFromCountry=CDN&reportType=TI&timePeriod=24%7CMonthly+Trends&currency=US&productType=HS6&hSelectedCodes=%7C392410&lang=eng

[4] Trade Data Online, HS 392490, monthly trends September 2024 – August 2026: https://ised-isde.canada.ca/app/ixb/tdo/runRpt.html?grouped=GROUPED&searchType=KS_CS&areaCodes=&naArea=9999&countryList=DET&toFromCountry=CDN&reportType=TI&timePeriod=24%7CMonthly+Trends&currency=US&productType=HS6&hSelectedCodes=%7C392490&lang=eng

[5] Trade Data Online, HS 392410, imports by province, complete years: https://ised-isde.canada.ca/app/ixb/tdo/runRpt.html?grouped=GROUPED&searchType=KS_CS&areaCodes=&naArea=9998&countryList=ALL&toFromCountry=CDN&reportType=TI&timePeriod=5%7CComplete+Years&currency=US&productType=HS6&hSelectedCodes=%7C392410&lang=eng

[6] Trade Data Online, HS 392490, imports by province, complete years: https://ised-isde.canada.ca/app/ixb/tdo/runRpt.html?grouped=GROUPED&searchType=KS_CS&areaCodes=&naArea=9998&countryList=ALL&toFromCountry=CDN&reportType=TI&timePeriod=5%7CComplete+Years&currency=US&productType=HS6&hSelectedCodes=%7C392490&lang=eng

4. Import Market Analysis

Supplier shares of Canada's imports of plastic household articles (%)

Supplier	2020	2022	2023	2024	2025
China	50.8%	49.0%	49.7%	51.0%	54.9%
United States	32.8%	33.7%	32.1%	31.9%	26.8%
Mexico	2.1%	1.9%	2.6%	3.6%	3.4%
Vietnam	1.1%	1.2%	0.9%	1.9%	2.1%
Taiwan	2.7%	2.1%	2.2%	1.8%	1.8%
Germany	1.3%	1.1%	1.4%	0.9%	1.4%
Pakistan	0.01%	0.11%	0.17%	0.07%	0.06%

- **China (54.9%)** dominates both codes and pays the MFN rate of 6.5%. Its imports were flat in 2025 and fell 6.8% in January–August 2026.
- **The United States (26.8%)** is the second supplier, duty-free under CUSMA, but its imports fell 22.0% in 2025 and a further 13.7% in January–August 2026.
- **Mexico, Vietnam, Taiwan, Germany and Italy** each supply USD 10–25 million a year. Mexico and Vietnam (CPTPP) and the European Union (CETA) enter duty-free.
- **Pakistan (0.06% in 2025)** is a small supplier. India, which also uses the GPT, sold about USD 5.9 million in 2025, more than ten times Pakistan's USD 438,999.
- **Market concentration:** the top three suppliers held 85.1% of imports in 2025. On the buyer side the market is spread out: 206 importers account for 80% of 392410 imports and 244 importers for 80% of 392490 imports (CID, 2024), and the 25 largest importers hold only about 55%. The CID does not publish lists of importers of these goods from Pakistan (no data, or confidential).

Insight: The market is large and open to many buyers, but it is shaped by Chinese supply. Pakistan cannot compete on mass-produced commodity items. Its realistic openings are niches where design, small runs or a 3.5-point duty advantage over China matter: bathroom accessories, buckets and storage, and household items for retailers and distributors that want to diversify away from China.

References

[1] Trade Data Online, HS 392410 and 392490 (shares calculated from import values): https://ised-isde.canada.ca/app/ixb/tdo/runRpt.html?grouped=GROUPED&searchType=KS_CS&areaCodes=&naArea=9999&countryList=DET&toFromCountry=CDN&reportType=TI&timePeriod=10%7CComplete+Years&currency=US&productType=HS6&hSelectedCodes=%7C392410&lang=eng

[2] Canadian Importers Database, HS 392410, major importers and market concentration (2024): https://ised-isde.canada.ca/app/ixb/cid-bdic/productReport.html?hsCode=392410&lang=eng

[3] Canadian Importers Database, HS 392490, major importers and market concentration (2024): https://ised-isde.canada.ca/app/ixb/cid-bdic/productReport.html?hsCode=392490&lang=eng

[4] Canadian Importers Database, HS 392410, major importers by country of origin: https://ised-isde.canada.ca/app/ixb/cid-bdic/exportingCountries.html?hsCode=392410

[5] Canadian Importers Database, HS 392490, major importers by country of origin: https://ised-isde.canada.ca/app/ixb/cid-bdic/exportingCountries.html?hsCode=392490

[6] CBSA, Customs Tariff 2026, Chapter 39: https://www.cbsa-asfc.gc.ca/trade-commerce/tariff-tarif/2026/html/00/ch39-eng.html

5. Quality, Packaging and Labelling Requirements

This section uses official government sources only (Government of Canada, Government of Québec and Government of Pakistan).

5.1 Quality requirements

Requirement	What it means for Pakistani exporters	Authority / legal basis
Food-contact safety	Section B.23.001 of the Food and Drug Regulations prohibits the sale of food in packages that may impart any substance harmful to the consumer. Health Canada places responsibility for the safety of food-contact materials on the seller. Plastic tableware, cups and food storage containers should be made from food-grade resins and additives; buyers commonly ask for resin specifications and migration test reports.	Food and Drugs Act and Regulations, Division 23; Health Canada
Letters of No Objection (voluntary)	Manufacturers can ask Health Canada's Food Directorate for a voluntary pre-market assessment of a material. A favourable result gives a "Letter of No Objection" for the stated use. It is not a legal approval and stays valid only while the material's composition and intended use are unchanged.	Health Canada, Food packaging materials
Bisphenol A (BPA)	It is illegal to manufacture, import, advertise or sell polycarbonate baby bottles that contain BPA. Children's cups and feeding items should be made from BPA-free resins such as polypropylene.	Canada Consumer Product Safety Act (CCPSA), Schedule 2
Phthalates in children's products	Soft vinyl in child care articles (products that help a child under 4 to relax, sleep, keep clean, feed, suck or teethe) may contain no more than 1,000 mg/kg (0.1%) each of DEHP, DBP and BBP; DINP, DIDP and DNOP are limited to the same level where the vinyl can be placed in a young child's mouth. This covers soft-vinyl feeding and bath items for babies.	Phthalates Regulations (SOR/2016-188)
Melamine tableware (under review)	Health Canada and Environment and Climate Change Canada have found that melamine can migrate from melamine tableware and kitchen utensils ("melaware", including bamboo-melamine ware) into food. A risk management scope published in January 2025 proposes measures under the CCPSA or CEPA; according to that document, no regulation was yet in force.	Health Canada; ECCC risk management scope (2025)
No danger to health or safety	It is prohibited to manufacture, import, advertise or sell a consumer product that is a danger to human health or safety, even where no product-specific standard exists.	CCPSA, ss. 7–8
Records and incident reporting	Importers must keep records showing from whom they got the product and to whom they sold it, and must report serious incidents or defects to Health Canada within two days.	CCPSA, ss. 13–14

5.2 Packaging requirements

- There is no Canadian packaging standard specific to plastic household articles. Retail items are usually sold loose with a label or hang tag, shrink-wrapped in sets, or in printed boxes, and packed in export cartons by item.
- If the packaging hides the country-of-origin marking on the article, the packaging itself must also be marked with the country of origin (CBSA Memorandum D11-3-1).
- Each carton should carry the item number, quantity and order or lot number, so the importer can meet the CCPSA traceability and recall requirements.

5.3 Labelling requirements

Label element	Requirement
Product identity (pre-packaged)	The common or generic name or function of the product (for example "Food storage container / Contenant de conservation"), in English and French, on the principal display panel.
Net quantity (pre-packaged)	In English and French, in metric units or by count (for example "6 bowls / 6 bols", "1.3 L").
Dealer name and address (pre-packaged)	The name and full mailing address of the Canadian dealer (importer) or of the manufacturer, in English or French.
Country of origin	Kitchenware of metal or plastic, brushes (including toothbrushes) and thermostatic containers are listed in Schedule I of the marking regulations. Goods from Pakistan must be marked in English or French (for example "Made in Pakistan / Fabriqué au Pakistan"), legibly, permanently and where the buyer can easily see it.
Bilingual information	Mandatory label information must appear in English and French. Directions for use and promotional statements do not need to be bilingual under federal law, but they do in Quebec (Section 5.4).
Food-contact and use claims	Claims such as "food safe", "BPA-free", "microwave safe" or "dishwasher safe" are voluntary but must be true; the importer will ask for test evidence before printing them.

Goods imported in bulk for repacking or private labelling in Canada may be labelled after import, provided the label is compliant before sale; country-of-origin marking is still required at import. The importer is responsible for compliance, so the exporter should agree label content with the buyer before production.

5.4 Quebec: French-language rules (Charter of the French Language, as amended by Bill 96)

Quebec clears 11.2% of Canada's imports of plastic household articles, and Montréal is home to several major housewares importers (Accent-Fairchild, MDC Housewares, Splash Home, Dollarama). On top of the federal bilingual rules, products sold in Quebec must follow the Charter of the French Language. Bill 96 (Act respecting French, the official and common language of Québec, S.Q. 2022, c. 14) amended the Charter, and new product-labelling rules under the Regulation respecting the language of commerce and business took effect on 1 June 2025.

Rule	What it means for plastic household articles	Legal basis
Everything on the product must be in French	Every inscription on the article, its packaging and documents supplied with it (labels, hang tags, care and use instructions, warranty cards) must be in French. This includes claims such as "BPA-free", "microwave safe", "dishwasher safe" or "leak-proof".	Charter s. 51
French must not be less prominent	Another language may appear, but it must not be given greater prominence than the French or be available on more favourable terms. The OQLF explains this as meaning the other language must not be more visible than the French, and the consumer must not have to make any extra effort to get the information in French.	Charter s. 51 (amended 2022, c. 14, s. 42); OQLF guidance
Trademarks: descriptive words must be in French (in force 1 June 2025)	A registered trademark may stay in another language only if no French version is registered with the Canadian Intellectual Property Office. Any generic or descriptive words inside the trademark (for example "Kitchen", "Fresh Storage" or "Bath Collection") must also appear in French on the product or on a medium permanently attached to it. The brand name itself may stay in English.	Charter s. 51.1; Regulation C-11, r. 9, s. 7.1
If a French version of the trademark is registered	It must be used on products sold in Quebec.	Charter s. 51.1; OQLF guidance
Transition period (until 1 June 2027)	Products with trademarks whose descriptive words are not in French may still be sold until 1 June 2027 if they were made before 1 June 2025 and no French version of the trademark had	OQLF, Marques de commerce sur les produits

Rule	What it means for plastic household articles	Legal basis
	been filed by 26 June 2024. New production for Canada should already comply.	
Exceptions useful to exporters	Inscriptions may be only in another language on containers used in international transport (export cartons), and on products for incorporation or processing that are not sold at retail in Quebec. The name of a firm established only outside Quebec may stay in its original language.	Regulation C-11, r. 9, ss. 3(2), 3(4), 7(1)
Displays count as advertising	Shelf displays and point-of-sale material are treated as commercial advertising, where French must be clearly predominant.	OQLF guidance
Enforcement	The Office québécois de la langue française (OQLF) handles complaints and works with businesses to bring products into compliance. The Charter provides penal fines, which are doubled for a second offence and tripled for later offences.	Charter ss. 205–207

Insight: Use one fully bilingual label or sleeve for all of Canada, with French at least as large and visible as the English, and translate every descriptive word and claim, including words inside logos (for example "Food Storage / Conservation des aliments", "Microwave Safe / Va au micro-ondes", "Dishwasher Safe / Va au lave-vaisselle"). Moulded-in text on the article itself, such as "Made in Pakistan" or care symbols, should also have a French version or use symbols. Outer export cartons can stay in English only.

References

[1] Health Canada, Food packaging materials (Food and Drug Regulations B.23.001; Letters of No Objection): https://www.canada.ca/en/health-canada/services/food-nutrition/food-safety/packaging-materials.html

[2] Health Canada, Bisphenol A (BPA): https://www.canada.ca/en/health-canada/services/home-garden-safety/bisphenol-bpa.html

[3] Health Canada, Industry guide to Health Canada's safety requirements for children's toys and related products (Phthalates Regulations): https://www.canada.ca/en/health-canada/services/consumer-product-safety/reports-publications/industry-professionals/industry-guide-safety-requirements-children-toys-related-products-summary/guidance-document.html

[4] Phthalates Regulations (SOR/2016-188): https://laws-lois.justice.gc.ca/eng/regulations/SOR-2016-188/page-1.html

[5] Health Canada, Melamine and your health: https://www.canada.ca/en/health-canada/services/chemicals-product-safety/melamine.html

[6] Environment and Climate Change Canada / Health Canada, Revised risk management scope for melamine (January 2025): https://www.canada.ca/en/environment-climate-change/services/evaluating-existing-substances/revised-risk-management-scope-melamine.html

[7] Health Canada, Meeting Canada Consumer Product Safety Act requirements: https://www.canada.ca/en/health-canada/services/consumer-product-safety/legislation-guidelines/acts-regulations/canada-consumer-product-safety-act.html

[8] Canada Consumer Product Safety Act (S.C. 2010, c. 21): https://laws-lois.justice.gc.ca/eng/acts/C-1.68/index.html

[9] Health Canada, Guidance on mandatory reporting under section 14 of the CCPSA: https://www.canada.ca/en/health-canada/services/consumer-product-safety/legislation-guidelines/acts-regulations/canada-consumer-product-safety-act/industry/guide-mandatory-reporting-section-14.html

[10] Determination of Country of Origin for the Purpose of Marking Goods (Non-CUSMA Countries) Regulations (SOR/94-16), Schedule I, items 6, 12 and 17: https://laws.justice.gc.ca/eng/regulations/SOR-94-16/page-2.html

[11] CBSA, Memorandum D11-3-1, Marking of Imported Goods: https://www.cbsa-asfc.gc.ca/publications/dm-md/d11/d11-3-1-eng.html

[12] Competition Bureau Canada, What must be on the label (prepackaged non-food consumer products): https://competition-bureau.canada.ca/en/labelling/prepackaged-non-food-consumer-products/what-must-be-label

[13] Competition Bureau Canada, Guide to the Consumer Packaging and Labelling Act and Regulations: https://competition-bureau.canada.ca/en/guide-consumer-packaging-and-labelling-act-and-regulations

[14] Government of Québec (LégisQuébec), Charter of the French Language, C-11, ss. 51, 51.1, 205–207: https://www.legisquebec.gouv.qc.ca/en/document/cs/c-11

[15] Government of Québec (LégisQuébec), Regulation respecting the language of commerce and business, C-11, r. 9, ss. 3, 7, 7.1: https://www.legisquebec.gouv.qc.ca/en/document/cr/C-11,%20r.%209

[16] Office québécois de la langue française, Marques de commerce sur les produits (rules in force since 1 June 2025; transition to 1 June 2027): https://www.oqlf.gouv.qc.ca/francisation/entreprises/marque-commerce-produits.html

[17] Office québécois de la langue française, Loi sur la langue officielle et commune du Québec, le français (Bill 96) – legislative changes: https://www.oqlf.gouv.qc.ca/charte/changementslegislatifs/

6. Technical and Safety Standards

This section uses official government sources only (Government of Canada, Government of Québec and Government of Pakistan).

Aspect	Requirement	Authority / reference
Legal framework	Plastic household articles are consumer products under the Canada Consumer Product Safety Act (CCPSA). Articles that touch food are also covered by the Food and Drugs Act and Regulations (Division 23).	Health Canada
Food-contact materials	No pre-market approval is required, but the seller must make sure the material cannot transfer harmful substances to food (B.23.001). A voluntary Letter of No Objection from Health Canada is available for specific materials and uses.	Food and Drug Regulations B.23.001; Health Canada
Baby bottles	Polycarbonate baby bottles that contain BPA are prohibited.	CCPSA, Schedule 2
Soft vinyl in children's items	DEHP, DBP and BBP limited to 0.1% each in soft vinyl of child care articles for children under 4; DINP, DIDP and DNOP also limited where the vinyl can be mouthed.	Phthalates Regulations (SOR/2016-188)
Melamine and bamboo-melamine ware	Under assessment for possible regulation under the CCPSA or CEPA; exporters should expect buyers to ask for melamine and formaldehyde migration test reports.	ECCC / Health Canada risk management scope (2025)
Product safety obligations	The importer must keep traceability records, report serious incidents within two days, and carry out recalls if ordered.	CCPSA, ss. 13–14, 31–32
Labelling	Bilingual product identity and net quantity, and dealer name and address on pre-packaged goods.	Consumer Packaging and Labelling Act; Competition Bureau
Origin marking	Plastic kitchenware and brushes marked "Made in Pakistan" (English or French), legible and permanent.	SOR/94-16, Schedule I; CBSA D11-3-1
Forced labour	Goods made wholly or partly with forced labour are prohibited from entering Canada.	Customs Tariff item 9897.00.00; CBSA D9-1-6
Export clearance in Pakistan	The Goods Declaration and export documents are filed electronically through Pakistan Single Window (PSW), which links customs, banks and other government agencies.	Pakistan Single Window
Customs accounting	The importer needs a CBSA business number and import-export account and must use the CARM Client Portal to account for and pay duties (3% GPT for Pakistan) and GST/HST.	CBSA

References

[1] Health Canada, Food packaging materials: https://www.canada.ca/en/health-canada/services/food-nutrition/food-safety/packaging-materials.html

[2] Canada Consumer Product Safety Act (S.C. 2010, c. 21): https://laws-lois.justice.gc.ca/eng/acts/C-1.68/index.html

[3] Health Canada, Bisphenol A (BPA): https://www.canada.ca/en/health-canada/services/home-garden-safety/bisphenol-bpa.html

[4] Phthalates Regulations (SOR/2016-188): https://laws-lois.justice.gc.ca/eng/regulations/SOR-2016-188/page-1.html

[5] Environment and Climate Change Canada / Health Canada, Revised risk management scope for melamine: https://www.canada.ca/en/environment-climate-change/services/evaluating-existing-substances/revised-risk-management-scope-melamine.html

[6] Competition Bureau Canada, Guide to the Consumer Packaging and Labelling Act and Regulations: https://competition-bureau.canada.ca/en/guide-consumer-packaging-and-labelling-act-and-regulations

[7] CBSA, Memorandum D11-3-1, Marking of Imported Goods: https://www.cbsa-asfc.gc.ca/publications/dm-md/d11/d11-3-1-eng.html

[8] CBSA, Memorandum D9-1-6, Goods manufactured or produced by prison or forced labour: https://www.cbsa-asfc.gc.ca/publications/dm-md/d9/d9-1-6-eng.html

[9] Pakistan Single Window (PSW): https://www.psw.gov.pk/

[10] CBSA, CARM: Assess and pay duties and taxes on imported commercial goods: https://www.cbsa-asfc.gc.ca/services/carm-gcra/menu-eng.html

7. Import Tariff

Tariff item	Description	MFN	GPT (Pakistan)	Duty-free access
3924.10.00	Tableware and kitchenware (trays, other tableware, utensils, food storage containers, disposable tumblers, cups and tableware, cookware, other tumblers, other)	6.5%	3%	Free: LDCT, CPTPT, UST/MXT, CEUT, UKT, CCCT, CIAT, CT, CRT, IT, NT, SLT, PT, COLT, JT, PAT, HNT, KRT, UAT
3924.90.00	Other household and toilet articles (bathroom accessories, picnic coolers, flower pots, curtains, tablecloths, clothes hangers, picture frames, buckets and pails, child and pet gates, other)	6.5%	3%	Free: same as above

Pakistan is a beneficiary of Canada's General Preferential Tariff (GPT), so HS 3924 goods from Pakistan pay 3% instead of the 6.5% MFN rate, provided the importer claims the GPT with proof of origin and the goods meet the GPT rules of origin and are shipped on a through bill of lading. The same goods enter duty-free from least developed countries under the LDCT (for example Bangladesh and Cambodia), from Vietnam, Mexico and other CPTPP members, from the United States (CUSMA), from the European Union and the United Kingdom, and from other free-trade partners such as Korea, Israel and Ukraine. GST/HST is also payable at import.

> **Insight:** The tariff gives Pakistan a small edge over China, which pays the 6.5% MFN rate: on the same factory price, a Pakistani product costs about 3.3% less duty-paid (1.03 ÷ 1.065 = 0.967). It is 3% behind duty-free suppliers such as Vietnam and Mexico. Exporters should always supply GPT proof of origin, or the importer pays 6.5%.

References

[1] CBSA, Customs Tariff 2026, Chapter 39, tariff items 3924.10.00 and 3924.90.00: https://www.cbsa-asfc.gc.ca/trade-commerce/tariff-tarif/2026/html/00/ch39-eng.html

[2] CBSA, Memorandum D11-4-4: Rules of Origin respecting the General Preferential Tariff and Least Developed Country Tariff: https://www.cbsa-asfc.gc.ca/publications/dm-md/d11/d11-4-4-eng.html

[3] CBSA, Import commercial goods into Canada: https://www.cbsa-asfc.gc.ca/import/?D=A

8. Non-Tariff Barriers

- **Food-contact evidence:** retailers and distributors of tableware, kitchenware and food containers usually require resin declarations and migration test reports from accredited laboratories before listing a product. Exporters without this documentation are shut out of the food-contact categories.

- **Melamine under review:** Canada is considering regulatory action on melamine tableware and bamboo-melamine ware, so buyers may avoid new melamine lines or ask for extra testing.
- **Children's items:** feeding and bath items for babies must meet the BPA and phthalate rules, and buyers will ask for test reports.
- **Labelling and origin marking:** products without bilingual identity and quantity labels, a Canadian dealer's name and address, or "Made in Pakistan" marking on kitchenware must be relabelled before sale, at the importer's cost.
- **Quebec French-language rules (Bill 96):** all product text sold in Quebec must be in French, with French at least as prominent as any other language. Since 1 June 2025, descriptive words inside trademarks must also be translated. Quebec cleared 11.2% of Canada's imports in 2024.
- **Bulky, low-value freight:** plastic household goods are light but take up a lot of container space, so freight is a large share of landed cost. Long transit times from Karachi, with transhipment, make Pakistan less competitive than Asian suppliers shipping directly to Vancouver, especially for low-priced items.
- **Forced-labour due diligence:** Canada prohibits imports of goods made with forced labour, and large Canadian companies must report each year on the steps they take to prevent forced and child labour in their supply chains.

References

[1] Health Canada, Food packaging materials: https://www.canada.ca/en/health-canada/services/food-nutrition/food-safety/packaging-materials.html

[2] Environment and Climate Change Canada / Health Canada, Revised risk management scope for melamine: https://www.canada.ca/en/environment-climate-change/services/evaluating-existing-substances/revised-risk-management-scope-melamine.html

[3] Health Canada, Industry guide to safety requirements for children's toys and related products: https://www.canada.ca/en/health-canada/services/consumer-product-safety/reports-publications/industry-professionals/industry-guide-safety-requirements-children-toys-related-products-summary/guidance-document.html

[4] Competition Bureau Canada, What must be on the label (prepackaged non-food consumer products): https://competition-bureau.canada.ca/en/labelling/prepackaged-non-food-consumer-products/what-must-be-label

[5] Office québécois de la langue française, Marques de commerce sur les produits: https://www.oqlf.gouv.qc.ca/francisation/entreprises/marque-commerce-produits.html

[6] CBSA, Memorandum D9-1-6, Goods manufactured or produced by prison or forced labour: https://www.cbsa-asfc.gc.ca/publications/dm-md/d9/d9-1-6-eng.html

[7] Public Safety Canada, Fighting Against Forced Labour and Child Labour in Supply Chains Act: guidance for entities: https://www.publicsafety.gc.ca/cnt/cntrng-crm/frcd-lbr-cndn-spply-chns/prpr-rprt-en.aspx

9. Distribution Channels

Imported plastic household articles reach Canadian consumers and businesses through the channels below. The company examples are taken from the Canadian Importers Database lists of major importers of HS 392410 and 392490 (2024).

Channel	Role	Examples of major importers (CID, 2024)
Discount, general merchandise and hardware chains	High-volume private-label and branded household items	Dollarama (Mont-Royal, QC); Canadian Tire (Toronto, ON); Wal-Mart Canada (Mississauga, ON); Home Hardware (St Jacobs, ON); Costco Wholesale Canada (Ottawa, ON)
Housewares distributors and brands	Design, source and supply kitchenware, storage and bath ranges to retailers across Canada	Accent-Fairchild Group (Saint-Laurent, QC); MDC Housewares (Saint-Laurent, QC); Robely (Concord, ON); Umbra (Toronto, ON); Splash Home (Saint-Laurent, QC); Moda at Home (Oshawa, ON)
Housewares and home décor retailers	Kitchen, storage and bath items for consumers	Kitchen Stuff Plus (Mississauga, ON); Winners (Mississauga, ON); Williams-Sonoma Canada (Toronto,

Channel	Role	Examples of major importers (CID, 2024)
		ON); IKEA (through IKEA Supply AG)
Foodservice and hospitality suppliers	Commercial tableware, trays, food storage and kitchen utensils	Browne Group (Markham, ON); Omcan (Mississauga, ON); Sysco Canada (Mississauga, ON); Gordon Food Service Canada (Milton, ON)
Online and ethnic wholesale	Online marketplaces and cash-and-carry wholesalers	Whaleco Canada (Temu; Victoria, BC); Shein Canada (Markham, ON); Brampton Cash & Carry (Brampton, ON); Calgary Wholesale Cash and Carry (Calgary, AB)

For a Pakistani exporter, the most practical entry routes are: (1) housewares distributors and bath-accessory brands in Ontario and Quebec, which buy private-label ranges and are looking for alternatives to China; (2) cash-and-carry wholesalers such as Brampton Cash & Carry and Calgary Wholesale Cash and Carry, which are on the CID importer lists; and (3) dollar and discount chains for simple, high-volume items such as buckets, bowls and storage tubs.

References

[1] Canadian Importers Database, HS 392410, major Canadian importers (2024): https://ised-isde.canada.ca/app/ixb/cid-bdic/productReport.html?hsCode=392410&lang=eng

[2] Canadian Importers Database, HS 392490, major Canadian importers (2024): https://ised-isde.canada.ca/app/ixb/cid-bdic/productReport.html?hsCode=392490&lang=eng

10. Pricing

Level	Product / basis	Price	Source
Retail (children's tableware)	IKEA KALAS plate, bowl or tumbler, polypropylene/plastic, pack of 6	CAD 1.99 per pack	ikea.com/ca
Retail (food storage)	IKEA 365+ dry food jar with lid, plastic, 1.3 L	CAD 4.99	ikea.com/ca
Retail (food storage)	IKEA 365+ food container with lid, plastic, 10.6 L	CAD 11.99	ikea.com/ca
Retail (food storage set)	IKEA KORALLVIPPA dry food jar with lid, set of 6; KLIPPKAKTUS fridge storage box, set of 6	CAD 19.99; CAD 24.99	ikea.com/ca
Retail (bath and kitchen)	IKEA BOLMEN toilet brush/holder; HÖLASS 8 L bin with lid; RINNIG dish drainer	CAD 1.49; CAD 2.99; CAD 4.99	ikea.com/ca
Export (FOB Pakistan), all markets	Average value per unit of Pakistan's exports of HS 3924, FY2025-26 (3924.1000: USD 2.29; 3924.9000: USD 0.53)	USD 0.60 per unit	TIPP

Retail prices were checked on 7 October 2026 and change often; the IKEA bath and kitchen items in the last retail row do not state their material on the category page. The prices show how low retail price points are for basic plastic household goods in Canada: CAD 2–25 for most items. Export unit values are calculated from TIPP value and quantity, and vary widely with the product. A Canadian importer adds the 3% GPT duty, freight, brokerage and its own and the retailer's margins, so FOB prices need to be a small fraction of the retail price.

References

[1] IKEA Canada, Kids tableware and dinnerware sets: https://www.ikea.com/ca/en/cat/kids-tableware-dinnerware-sets-18714/

[2] IKEA Canada, Food storage and organizing: https://www.ikea.com/ca/en/cat/food-storage-organizing-15937/

[3] IKEA Canada, Bathroom accessories: https://www.ikea.com/ca/en/cat/bathroom-accessories-10555/

[4] IKEA Canada, Dishwashing accessories: https://www.ikea.com/ca/en/cat/dishwashing-accessories-15938/

[5] TIPP, Export Trade Data, PCT 3924.1000 and 3924.9000 (values and quantities used to calculate unit values): https://tipp.gov.pk/index.php?r=site/display&id=305

11. Reasons for Pakistan's Low/High Share

Why Pakistan has a foothold

- A regular supplier: Canada has imported these goods from Pakistan every year since at least 2016, peaking at USD 1.35 million in 2023, and imports rose again in January–August 2026.
- Tariff preference: Pakistan pays 3% under the GPT, against 6.5% for China, the dominant supplier.
- Wholesale buyers: cash-and-carry wholesalers on the CID importer lists buy mixed household goods in smaller loads, which suits new suppliers.

Why Pakistan's share is still small

- Scale: China and the United States supply about 80% of imports, with large factories, wide product ranges and short lead times.
- Freight: bulky, low-value goods and long, indirect shipping routes from Karachi raise landed costs.
- Compliance evidence: few Pakistani suppliers offer the food-contact test reports and bilingual retail packaging that Canadian retailers expect.
- Shrinking export base: Pakistan's world exports of HS 3924 halved between FY2021-22 and FY2025-26.

References

[1] Trade Data Online, HS 392410 and 392490 (Canadian imports by country): https://ised-isde.canada.ca/app/ixb/tdo/runRpt.html?grouped=GROUPED&searchType=KS_CS&areaCodes=&naArea=9999&countryList=DET&toFromCountry=CDN&reportType=TI&timePeriod=10%7CComplete+Years&currency=US&productType=HS6&hSelectedCodes=%7C392410&lang=eng

[2] TIPP, Export Trade Data, PCT 3924.1000 and 3924.9000: https://tipp.gov.pk/index.php?r=site/display&id=305

[3] CBSA, Customs Tariff 2026, Chapter 39: https://www.cbsa-asfc.gc.ca/trade-commerce/tariff-tarif/2026/html/00/ch39-eng.html

12. Recommendations

- **Focus on "other" household articles.** Bathroom accessories, buckets, storage and laundry items (392490) are where Pakistan already sells most, in Canada and worldwide. Approach bath and housewares brands such as Splash Home, Robely, Umbra and Moda at Home with private-label ranges.
- **Get food-contact test reports.** For tableware, kitchenware and food containers, obtain migration test reports from an accredited laboratory, use BPA-free resins, and avoid melamine lines while Canada reviews them.
- **Use the GPT and the China-diversification trend.** Supply GPT proof of origin with every shipment and present Pakistan as a lower-duty alternative to China for distributors such as Accent-Fairchild and MDC Housewares.
- **Approach cash-and-carry wholesalers.** Wholesalers on the CID lists such as Brampton Cash & Carry and Calgary Wholesale Cash and Carry buy household goods in mixed loads and can be a first step into the Canadian market.
- **Pack for retail and for Quebec.** Provide bilingual retail packaging with French at least as prominent as English, and "Made in Pakistan" marking, so the importer does not have to relabel.
- **Reduce freight cost per unit.** Design nestable and stackable products and ship in full containers to keep freight a small share of landed cost.

Trade shows

Show	Dates	Location	Focus
Toronto Spring Gift + Home Market (CanGift)	24–28 January 2027	Toronto, ON	Canada's largest gift and home wholesale show, where wholesalers, distributors, importers and exporters meet retail buyers
Alberta Gift + Home Market (CanGift)	21–23 February 2027	Alberta	Gift and home wholesale show for western Canadian retailers
Toronto Fall Gift + Home Market (CanGift)	8–11 August 2027	Toronto, ON	Gift and home wholesale show for fall and holiday buying
The Inspired Home Show (International Housewares Association)	9–11 March 2027	McCormick Place, Chicago, USA	The leading North American home and housewares trade show, attended by Canadian buyers; moves to Atlanta from January 2028

References

[1] CanGift, Gift + Home Markets (official website): https://www.cangift.org/

[2] International Housewares Association, The Inspired Home Show (official website): https://www.theinspiredhomeshow.com/

[3] Health Canada, Food packaging materials: https://www.canada.ca/en/health-canada/services/food-nutrition/food-safety/packaging-materials.html

[4] CBSA, Memorandum D11-4-4: Rules of Origin respecting the GPT and LDCT: https://www.cbsa-asfc.gc.ca/publications/dm-md/d11/d11-4-4-eng.html

13. Pakistani Exporters

Canadian buyers looking for Pakistani suppliers of plastic household articles can use these official sources:

- TDAP list of exporters of plastics and articles thereof (HS 39): about 737 companies, mainly in Karachi, Sialkot, Faisalabad and Lahore.
- Pakistan Exporters Directory (TDAP), search by HS code 3924. When checked on 7 October 2026 the search returned no companies for this code, so buyers should use the HS 39 list or contact TDAP.

TIPP data shows that Pakistani exporters shipped HS 3924 goods to 52 destinations in FY2025-26, so there is a base of active exporters.

References

[1] TDAP, Exporters of Pakistan sector: Plastics and articles thereof (HS 39): https://tdap.gov.pk/wp-content/uploads/2022/02/Chapter-39-Plastics-and-articles-thereof.pdf

[2] Pakistan Exporters Directory (TDAP), search by HS code 3924: https://pakistanexportersdirectory.gov.pk/searchbyhscode?product_code=3924

[3] TDAP, Pakistan Exporters Directory information page: https://tdap.gov.pk/pakistan-exporters-directory/

[4] TIPP, Export Trade Data, PCT 3924.1000 and 3924.9000, FY2025-26 (destinations): https://tipp.gov.pk/index.php?r=site/display&id=305

14. List of Canadian Importers

The table below lists major Canadian importers of plastic tableware, kitchenware and household articles (HS 392410 and 392490). The complete lists of importers can be obtained from the Canadian Importers Database at **https://ised-isde.canada.ca/app/ixb/cid-bdic/productReport.html?hsCode=392410&lang=eng** and **https://ised-isde.canada.ca/app/ixb/cid-bdic/productReport.html?hsCode=392490&lang=eng**.

Company	City, Province	Postal code	Phone	Website
ACCENT-FAIRCHILD GROUP INC./GROUPE ACCENT-FAIRCHILD INC. (392410, 392490)	Saint-Laurent, Quebec	H4R 2C8	514-748-6721	accentfairchild.com
ARTICLES MENAGERS MDC INC. / MDC HOUSEWARES INC. (392410)	Saint-Laurent, Quebec	H4R 2K7	514-315-4053 †	mdchousewares.com
BROWNE GROUP INC. (392410)	Markham, Ontario	L6G 1B3	905-475-6104 †	browneco.com
CANADIAN TIRE CORPORATION, LIMITED (392410, 392490)	Toronto, Ontario	M4P 2V8	416-480-3000	corp.canadiantire.ca
DOLLARAMA S.E.C./DOLLARAMA L.P. (392410, 392490)	Mont-Royal, Quebec	H4P 0A1	514-731-5192	dollarama.com
KITCHEN STUFF PLUS INC (392410, 392490)	Mississauga, Ontario	L4W 0A8	905-828-5774 †	kitchenstuffplus.com
MODA AT HOME ENTERPRISES, LTD. (392490)	Oshawa, Ontario	L1J 7E2	905-532-0411	modaathome.com
OMCAN MANUFACTURING & DISTRIBUTING COMPANY INC (392410)	Mississauga, Ontario	L5L 4X5	905-828-0234	omcan.com
ROBELY/SADLER HOUSEWARES INC (392490)	Concord, Ontario	L4K 4L4	905-881-2222	robely.com
SPLASH HOME (392490)	Saint-Laurent, Quebec	H4T 1L1	514-343-0220	splash-home.com
UMBRA LTD. (392490)	Toronto, Ontario	M1S 1B1	416-299-9050	umbra.com

Contact details and websites checked on 7 October 2026. The code after each company name shows which CID list it appears on. † YellowPages.ca lists the company at a different address from the CID (MDC Housewares: 4050 boulevard Poirier, Saint-Laurent, H4R 2A5; Browne: 2-505 Apple Creek Boulevard, Markham, L3R 5B1; Kitchen Stuff Plus: 5100 Erin Mills Parkway, Mississauga, L5M 4Z5, a store location), so confirm before contacting. Couriers, low-value shipment entries, non-resident importers and companies that import these goods mainly as packaging or for their own use are not shown, nor are importers for which a phone number and working website could not both be confirmed. The CID gives company names and addresses only, not contact persons or import values, and does not show which importers buy from Pakistan.

References

[1] Canadian Importers Database, HS 392410, major Canadian importers (all countries, 2024): https://ised-isde.canada.ca/app/ixb/cid-bdic/productReport.html?hsCode=392410&lang=eng

[2] Canadian Importers Database, HS 392490, major Canadian importers (all countries, 2024): https://ised-isde.canada.ca/app/ixb/cid-bdic/productReport.html?hsCode=392490&lang=eng

[3] Canadian Importers Database, HS 392410 and 392490, major importers by country of origin: https://ised-isde.canada.ca/app/ixb/cid-bdic/exportingCountries.html?hsCode=392410

[4] YellowPages.ca business search (phone numbers and websites), accessed 7 October 2026: https://www.yellowpages.ca/

[5] Robely, company website (head office address and phone): https://www.robely.com/

[6] Splash Home, company website (address and phone): https://splash-home.com/

[7] Canadian Tire Corporation, corporate website (head office address and phone): https://corp.canadiantire.ca/

**The TIC Wing may be contacted for additional guidance.*